



Notice Prohibiting Discrimination

Advanced Cardiac & Vascular Centers complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

Advanced Cardiac & Vascular Centers does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Advanced Cardiac & Vascular Centers:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Carmen Heaney, Vice President of Quality and Strategic Development and practice manager, at 616.447.8220.

If you believe that Advanced Cardiac & Vascular Centers has failed to provide these services or has discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Advanced Cardiac & Vascular Centers
1525 E Beltline Ave NE, Suite 101
Grand Rapids, MI 49525
Telephone Number: 616.447.8220
Fax Number: 800.503.6091

You may file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Carmen Heaney, Vice President of Quality and Strategic Development is available to help you. You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
Telephone Number: 800.368.1019, 800.537.7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.